



ProSeries Access Rights Password / Master Password Reset Authorization Form

Dear ProSeries Customer Service,

Please choose from the following:

_____ I am requesting that ProSeries reset my **Master Password**.

_____ I am requesting that ProSeries reset my **Access Rights** information.

Circle the Access Rights information that needs to be reset: **User Name** **Password** **Both**

What User/Workstation Name needs to be reset? _____

Does this username belong to the Administrator? **Y** **N**

In order to perform the above services, we require your signature below.

Name (Print)

Signature

Date

Customer #

Contact Phone #

ProSeries Case ID (if available)

Customer Service Agent (if available)

Return signed form to Intuit via fax (800-284-7418) or mail (Attn. Customer Service, Intuit, Inc., 114 Juliad Court, Fredericksburg, VA 22406). Turnaround Time: 24 - 48 hrs.